# Facebook for Seniors using Android smartphones



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# Introduction

This guide is written to give you a basic understanding of how Facebook<sup>®</sup> is used on smartphones with Android<sup>TM</sup>. It contains easy-to-understand instructions for Facebook and Messenger so that you can keep in touch with family and friends and stay up-to-date on the goings-on in their community and around the world.



I will teach you how to

- 1. Create a Facebook Account
- 2. Select your privacy settings
- 3. Set up your profile
- 4. Connect with Friends and follow Pages
- 5. Interact publicly with others on Facebook
- 6. Interact privately with others on Messenger

The author assumes you have some prior knowledge and skills:

- Using email
- Using a smart phone (scroll, swipe, open apps, etc.)
- Taking a photo with your phone's camera app
- Downloading apps from the Google Play Store

Figure 1: Smartphone with Android

To complete the steps in this guide, you will need the following:

Smartphone with Android	Examples: Samsung Galaxy®, Google Pixel <sup>™</sup> , Motorola, LG	
Google Account	A working smartphone with Android has a Google account. This is	
	necessary to access apps on Google Play.	
Facebook & Messenger Apps	Apps Make sure your smartphone has the Facebook and Messenger	
	apps already downloaded. They can be found in the Google Play	
	Store if you need to download them prior to beginning.	

### **Basic overview**

Your smartphone is a hand-held personal computer. Android is the operating system that makes the smartphone work (like Windows). Apps like Facebook and Messenger are the pieces of software you can add to the smartphone to make it do tasks you want to do (like Word or Outlook).

Smartphone			
Android OS			
Apps			
Facebook Messenger	Email	Calendar	Camera

### Terminology used in this guide

Contacts	Your contacts are your electronic phone book. It is a list of people you know along with their phone number, email address, and other personal information.
Public	In Facebook, if information is "public" it means that everyone can see it, even if they do not have a Facebook account.
Third-party apps	Third-party apps are apps that are not owned by Facebook but that connect with it in some way or use the data connected to it.
Thumbnails	Thumbnails are small versions of larger images and graphics.
Emojis	Emojis—also known as emoticons and smilies—are small comic-like images used to convey emotions and moods.
Notifications	You phone and Facebook both have systems used to notify you when something needs your attention. On your phone, you can usually access your notifications by swiping down from the top of the screen. On Facebook, you will see a red number on the bell icon at the top of the screen

#### Keep in Mind...

Android phones have layouts that can vary by manufacturer and by your service provider. The instructions and images in this guide were created using a Verizon Wireless Samsung Galaxy phone and the newest version of Facebook. You may notice slight differences between your phone and the instructions.

Let's get started!

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### 1. Create a Facebook account

The Facebook app has an easy-to-follow guide to creating an account. This guide covers the app's step-by-step instructions and includes explanations for each step. Make sure to read and follow the on-screen tips while registering your account.

### 1.1 Open the Facebook App

To begin setting up a Facebook account, you need to open the app on your phone.

- 1. Tap the HOME icon **O** at the bottom of your phone's screen to return to your home screen if necessary.
- 2. Swipe upwards to open your app screen(s).
- 3. Access additional screens by swiping either left or right, if needed, to locate the Facebook app.
- 4. Tap the Facebook app icon **f** to open it.



Figure 2: smartphone app screen

### 1.2 Create a Facebook account

The app will guide you through a set of steps to set up your account.

- 1. Tap "Create New Facebook Account."
- 2. Tap "Next" to continue.
- 3. Choose whether to allow access to your contacts.
  - If you allow it, Facebook will periodically scan your contacts and ask you to connect with them.
  - If you disallow it, you can still manually search for and connect with people.
- 4. Choose whether to allow Facebook to make and manage phone calls.
  - If you disallow it, you will not be able to use the audio and video calling features on Messenger (see section 6.4).
- 5. Enter your personal information, tapping "Next" after each item.
- Choose a password and tap "Next." Your password should contain capital and lowercase letters, numbers, and/or symbols so that it is more difficult for others to guess.
- Tap "Sign up" to accept the Terms & Privacy policy.
   Or, tap "Sign up without uploading my contacts" if you previously chose to disallow access to your contacts.
- Accept or decline the option to save your password.
   I recommend saving your password unless many people will have access to your smartphone.
- 9. Write down or memorize your email and password.
- 10. Enter the confirmation code that was sent to either your text messages or your email account.

Password	
	Log In
	Forgot Password?
	OR OR
C	create New Facebook Account
	What's your name?
First Name	Last Name
Patti	× Jones >
	Next
	0
Password	Choose a Password
difficultpa\$\$	Sw0rd >
	Next
	Finish Signing Up
Cookies Policy can opt out any continuously uple	Finish Signing Up gn Up, you agree to our Terms, Data Policy and . You may receive SMS notifications from us and time. Information from your address book will b
Cookies Policy can opt out any continuously uple	Finish Signing Up gn Up, you agree to our Terms, Data Policy and . You may receive SMS notifications from us and time. Information from your address book will b aded to Facebook so we can suggest friends ar prove ads for you and others, and offer a better
Cookies Policy can opt out any continuously uplo provide and im	Finish Signing Up gn Up, you agree to our Terms, Data Policy and . You may receive SMS notifications from us and time. Information from your address book will b oaded to Facebook so we can suggest friends ar prove ads for you and others, and offer a better service.
Cookies Policy can opt out any continuously uple provide and im Sig	Finish Signing Up gn Up, you agree to our Terms, Data Policy and You may receive SMS notifications from us and time. Information from your address book will be oaded to Facebook so we can suggest friends ar nprove ads for you and others, and offer a better service. Sign Up In up without uploading my contacts
Cookies Policy can opt out any continuously uphy provide and in Sig Next Tir You're no passworr	Finish Signing Up gn Up, you agree to our Terms, Data Policy and You may receive SMS notifications from us and time. Information from your address book will b adde to Facebook so we can suggest friends ar prove ads for you and others, and offer a better service. Sign Up
Cookies Policy can opt out any oontinuously uphy provide and in Sig Next Tir You're no passworr	Finish Signing Up gn Up, you agree to our Terms, Data Policy and . You may receive SMS notifications from us and time. Information from your address book will be oaded to Facebook so we can suggest friends ar nprove ads for you and others, and offer a better service. Sign Up In up without uploading my contacts me, Log In With One Tap wy logged into Facebook. Save your d, and you can always log in on this

### 1.3 Add a profile photo

Your profile photo is visible to everyone who interacts with your profile. I recommend using a photo of yourself so that others will recognize you when they see your new account.

#### Choose from gallery

Facebook may ask permission to access the photos on your phone the first time you do this. Tap on Allow to see your photo gallery.

- 1. Scroll through the photo gallery until you find the picture you choose.
- 2. Tap on the picture.
- 3. Tap on DONE at the top of the screen.

#### Take photo

Your camera app will open. If you can see yourself in the phone's screen you are already in "selfie mode" and ready to take your photo. Otherwise, find and tap the icon to switch the camera mode. It should look like **1** or **1**.

- 1. Tap the white shutter button  $\Box$  to take the photo.
- 2. Crop the photo if needed by touching the border and dragging your finger across the screen.
- 3. Tap "SAVE" when finished.

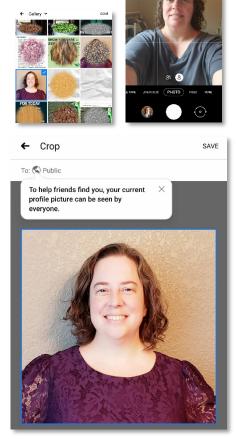


Figure 4: Add a profile photo

### 1.4 Add Messenger to your account

Adding Messenger and linking it to your Facebook account will ensure a streamlined experience. Although the apps are separate, they will act as one when they are linked together.

- 1. Locate and tap the Messenger app icon  $\bigcirc$  on your phone to open it.
- 2. Tap "CONTINUE AS (your name)" to add Messenger to your Facebook account.
- Choose whether to save your account information.
   I recommend saving your account information unless others will have access to your phone.
- 4. Accept or decline the option to allow access to your phone contacts.

I *do not recommend* allowing access to your contacts. You can easily search for and add people on your own.

5. Choose whether to send and receive SMS (text messages).

I *do not recommend* allowing this because it requires access to your phone contacts.

Patti Jones         1
CONTINUE AS PATTI
THIS ISN'T ME
Save Your Info to Switch Accounts Faster You won't have to enter your password next time you switch Messenger accounts. NOT NOW SAVE INFO
Find your phone contacts on Messenger
Continuously uploading your contacts helps Facebook and Messenger suggest connections and provide and improve ads for you and others, and offer a better service. Learn More
TURN ON
NOT NOW

Figure 5: Add Messenger to your account

# 2. Select your privacy settings

Guarding your online privacy is an important part of being on social media. Many people and organizations are actively collecting people's personal information to use it or sell it for illegal gain. **Review each option carefully** and consider the effect of having the information publicly available.

### 2.1 Access the privacy settings

Facebook has taken the time to create a walk-through of basic privacy settings.

3 0 0 ŵ = Tap on the menu icon  $\equiv$  at the top of your screen. 1. JODS Shop See More 2. Scroll down and tap "Settings & Privacy." Also from Facebook 3. Tap "Privacy Shortcuts." ? Help & Support Tap "Review a few important privacy settings." Settings & Privacy Settings 4. Tap "Continue" to begin. Privacy Shortcuts Privacy Shortcuts Tools to help you control your privacy and security on Facebook C. Privacy Control who sees what you share on Facebook, and manage data that helps us personalize experiences A Review a few important privacy settings 😥 Learn about your privacy on Facebook Manage your location settings ••• See more privacy settings

Figure 6: Access the privacy settings

### 2.2 Select who can see what you share

Here, you can control what parts of your activity that others see. There are three levels of privacy on Facebook: **friends**, where only the people who are on your friends list can see what you have posted; **friends of friends**, where your friends and their friends can see what you have posted; and **public**, where everyone can see what you have posted even if they are not your friends.

- 1. Tap "Who can see what you share."
- 2. Tap "Continue."
- 3. Tap each privacy level button to choose your desired privacy setting as listed above (tap "Next" to continue as prompted).
  - Profile information
  - Friends and following
  - Who can see your friends list
  - Who can see the pages that you follow
  - The "Future Posts" setting will be the default privacy setting for any posts you make in the future.
  - The "Stories" setting is not covered in this guide. I recommend you choose the same setting as you did for future posts.
  - The "Limit Past Posts" settings will retroactively change the privacy setting of all your past posts to "Friends." This cannot be undone.
- Tap "Add to Blocked List" to add someone.
   Once blocked, you will not be able to see any of each other's activity on Facebook.
- 5. Tap "Next" to continue.
- 6. Tap "Review Another Topic" to return to the Privacy Checkup screen.

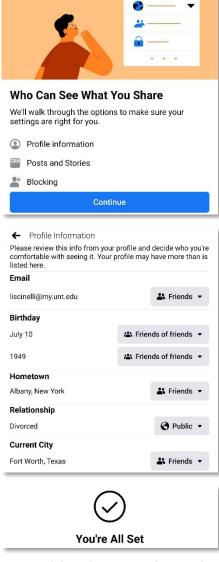


Figure 7: Select who can see what you share

### 2.3 Learn how to keep your account secure

Login alerts, when turned on, will notify you if someone else has logged into your account.

- 1. Tap "How to keep your account secure."
- 2. Tap "Continue."
- 3. Tap the slider buttons <<ul>to turn login alerts on (blue) or off (gray).
- 4. Tap "Next" to continue.
- 5. Tap on Change Password if you would like to change your password.
- 6. Tap "Next" to continue.
- 7. Tap "Skip" to continue past two-factor authentication as it is an advanced topic not covered in this guide.
- 8. Tap "Review Another Topic" to return to the Privacy Checkup screen.

How to keep your account secure
We'll take you through some steps to help protect your account.
🔔 Turn on login alerts
of Your password is OK
Turn on two-factor authentication
Continue
Facebook       Image: Constraint of Constraints         You turned on login alerts. We'll send you a notification w.       Image: Constraint of Constraints         Turn On Alerts       Mem you turn on alerts we'll let you know if someone logs into your you sus used and where you don't recognize. We'll tell you which device you sus we'n and where of the constraints       Image: Constraint of Constraints         Image: Constraint of Constraints       Image: Constraint of Constraints       Image: Constraint of Constraints         Image: Constraint of Constraints       Image: Constraint of Constraints       Image: Constraint of Constraints         Image: Constraint of Constraints       Image: Constraint of Constraints       Image: Constraints         Image: Constraint of Constraints       Image: Constraints       Image: Constraints         Image: Constraints       Image: Constraints <td< th=""></td<>
$\bigcirc$
You're All Set

Figure 8: Learn how to keep your account secure

### 2.4 Choose how people can find you

Facebook makes it easy for people to find and connect with each other. You can limit how easily you and your information can be found.

- 1. Tap "How people can find you on Facebook."
- 2. Tap "Continue."
- 3. Tap the privacy level button to choose who can send you friend requests.
- 4. Tap "Next" to continue.
- 5. Tap the privacy level button to choose who can search for you using your phone number or email address.
- 6. Tap "Next" to continue.
- 7. Tap the slider button ON to allow your profile to be found using external search engines (i.e., Google).
- 8. Tap "Next" to continue.
- 9. Tap "Review Another Topic" to return to the Privacy Checkup screen.

Continue	
← Friend Requests	
You're in control of who can send you frien	d requests.
Who can send you friend requests?	S Everyone -
Phone Number and Email  Choose who can look you up by your phone address.	e number and email
Phone number	😵 Everyone 🔹
Email	S Everyone •
← Search Engines	
Search engines (like Google) can link to you people find you more easily.	ur profile to help
If you turn this off, your profile can still be f if people search for your name.	ound on Facebook
Do you want search engines outside of Fac link to your profile?	ebook to
You're All Set	

Figure 9: Choose how people can find you

### 2.5 Choose your data settings

Facebook allows your data to be connected to third-party apps and websites. You can control how and if this data is used.

- 1. Tap "Your data settings on Facebook."
- 2. Tap "Continue."
- Tap "Remove" if you have any apps and websites that are accessing your data if you do not want them to. Many third-party apps, like games, have a legitimate need to access your data.
- 4. Tap "Next" to continue.
- Tap the slider button ON if you wish to allow Facebook to use facial recognition on you in a photo or video.
   When turned ON, you and others will be prompted to tag you in photos that you appear in.
- 6. Tap "Next" to continue.
- Tap the slider button ON to allow Facebook to see your device's precise location.
   If on, you will receive location-based advertising.
- 8. Tap "Next" to continue.
- 9. Tap "Review Another Topic" to return to the Privacy Checkup screen.

Your Dat	ta Settings on Facebook
	nrough the options to make sure your right for you.
🖵 Apps a	nd websites
◀ Locatio	on
	Continue
← Locatio	Dn
You're in cont	rol of who sees your location on Facebook u can turn off Location Services any time in your

Figure 10: Choose your data settings

You're All Set

### 2.6 Set your ad preferences

Facebook is an ad-based social media platform. It is free for users because it is supported by advertising dollars. You cannot turn off ads on Facebook, but you can have some control over what you see and what profile information advertisers receive from you.

- 1. Tap "Your ad preferences on Facebook."
- 2. Tap "Continue."
- 3. Read the screen to understand how and why you will see ads on Facebook.
- 4. Tap "Next" to continue.
- 5. Tap the slider buttons ON if you wish to allow advertisers to see certain profile information:
  - Relationship status
  - Employer
  - Job title
  - Education

Advertisers use this information to send you targeted ads that you might find more interesting or useful. Turning these OFF will not reduce the number of ads you see; it will only stop the personalization.

- 6. Tap "Next" to continue.
- 7. Tap the privacy level button to limit who sees your social interactions.

Social interactions include liking statuses, following pages, sharing posts, check-ins, joining events, etc.

- 8. Tap "Next" to continue.
- 9. Tap "Review Another Topic" to return to the Privacy Checkup screen.

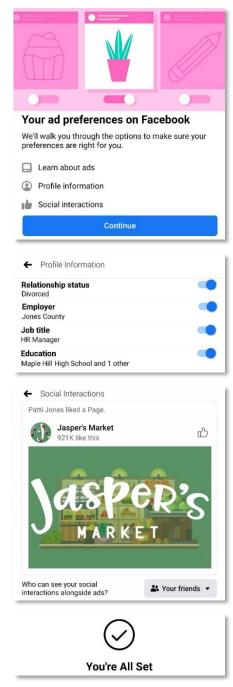


Figure 11: Set your ad preferences

# 3. Set up your profile

Your profile is your personal "corner" of Facebook. Your friends will come to your profile to learn more about you and interact with you. You can choose what you add to your profile, who can visit your profile, and what they can see once they visit.

### 3.1 Add or change your cover photo

Your cover photo can be anything. Be creative!

- Tap on the Home<sup>⊕</sup> icon, then tap on your small profile picture to go to your profile
- 2. Tap on "Add a Cover Photo" or tap on the camera icon at the bottom right corner of your cover photo.
- Tap on your choice of where you will get your cover photo, either "Upload Photo" or "Select Artwork." The other options are advanced and are not a part of this guide.
- 4. Scroll through the photo gallery until you find the picture you choose.
- 5. Tap on the picture.
- 6. Tap on "NEXT" at the top of the screen.
- 7. Adjust the photo position by touching the photo and dragging your finger across the screen slowly.
- 8. Tap SAVE.

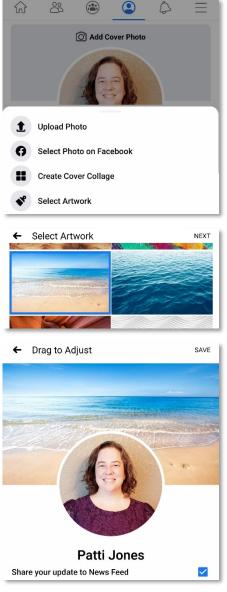


Figure 12: Add or change your cover photo

### 3.2 Add your profile details

Here you can add personal details such as a short biography, work and education experience, and life events. Be aware of any security implications that may arise from sharing this information. I suggest you be selective in sharing only non-sensitive information.

- 1. On your profile, tap on the More button -.
- 2. Tap on Edit Profile.
- 3. Tap on each section to edit the information:
  - **Bio** can be thought of as your tagline. It is a short, descriptive statement about you.
  - About Info lists where you live(d), what schools you attend(ed), where you work(ed), and other personal and demographic information.
  - **Details** is auto-filled from information you have already filled out elsewhere. You can choose which information appears in your Details section.

← Edit Bio	Save
Patti Jones S Public	
Retired • Volunteer • Grannie • Traveler	
	43 / 101
← Edit Details	
Customize Your Intro Details you select will be public and won't post to Feed.	News
Work	
Jones County	-
Add work	
Education	
Studied at University of North Texas	<u></u>
fr 🖧 🏐 🏝	=
	0
Patti Jones Retired • Volunteer • Grannie • Travele	er
+ Add to Story	
<ul> <li>Jones County</li> <li>Divorced</li> <li>Pronounces name PA-tee JOANZ</li> <li>See Your About Info</li> </ul>	
Edit Public Details	

Figure 13: Add your profile details

### 3.3 Use the "view as" option to see your profile as others do

Although it is not a secret, the "View As" feature is one of the most helpful, yet often overlooked features on Facebook. It allows you to view your public profile. In other words, it lets you see what others see and is a great way to ensure that all your privacy settings are working correctly.

- 1. On your profile, tap on the More icon —.
- 2. Tap on "Edit Profile."
- 3. Tap on "View As."
- 4. Inspect your profile carefully to make sure that none of the information you want to keep private is showing in the public view.
- 5. Tap "Edit Profile" to change your privacy settings.
- 6. Tap "Exit View" to return to your normal profile view when you are finished.

	Patti Jones
	12 friends
	Retired • Volunteer • Grannie • Traveler
	+ Add to Story
÷	Profile Settings
Ø	Edit Profile
Ü	Story Archive
۲	View As
:=	Activity Loa
This (	content on your profile is: 🔇 Public 🗸 🗸 🗸
	Edit Profile Exit View
	Patti Jones
	12 friends
	() 🐨 () 🕄 () 🛞 🚯 📼
_	Retired • Volunteer • Grannie • Traveler
	🛃 Add Friend 🛛 😧 🚥
	Jones County Divorced
	Pronounces name PA-tee JOANZ
	See Patti's About Info
	ends
	KEEP CALM AND CSPE
Karl Ree	la Colbert Jennifer Nieder Lis Cinelli der
Po	sts
	Photos 🛨 Life Events
Q	Patti Jones updated her profile picture. Sep 11 at 12:07 PM • 🛇

Figure 14: Use the "view as" option

# 4. Connect with Friends and follow Pages

The cornerstone of Facebook, and social media in general, is connection. It is the social aspect—the growing network of interconnected relationships between people, and between people and organizations—that sustains social media. Without connections, it is just media. This section tells you how to find and connect with other people and how to follow businesses and organizations.

### 4.1 Find and connect with friends

People have profiles. People you connect with are called friends. When you send a friend request, that person will receive a notification that you would like to connect with them. They must then accept your friend request before you are connected.

- 1. Tap on the menu icon  $\equiv$  at the top of your news feed.
- 2. Scroll down and tap "Find Friends."
- 3. At the top of the screen you can
  - Tap "Requests" to see if anyone has requested to connect with you.
  - Tap "All Friends" to see your current friends.
- 4. Scroll through the screen to see people you may know.
- 5. Tap on "Add Friend" to connect with a person.

If you do not see someone listed, you can search for them.

- 6. Tap on the search icon  $\ \$  at the top of your new feed.
- 7. Type the name of the person you want to connect with.
- 8. Tap on the name in the results list.
- 9. Tap on their profile picture to view their profile and confirm their identity.
- Tap the add friend icon <sup>A</sup> to send a friend request.
   You will be notified if your request has been accepted.

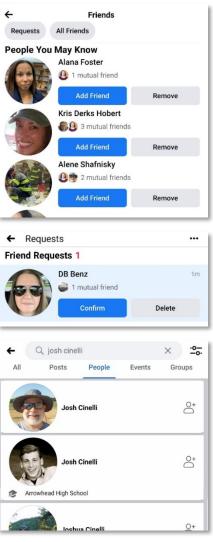


Figure 15: Find and connect with friends

### 4.2 Find and follow pages

Organizations have Pages. When you "Like" an organization's Page, that page's posts will appear in your news feed along with the posts from your friends (see section 5.1). This allows you to "follow" that organization and keep up-to-date on events and happenings within that organization. Many people follow local news, city government pages, and local businesses, as well as national pages.

- 1. From your news feed, tap on the menu icon  $\equiv$  at the top of your screen.
- 2. Scroll down and tap "Pages."
- 3. At the top of the screen you can
  - Tap Create to make your own page (not covered in this guide).
  - Tap Liked Pages to see a complete list of your currently liked pages.
  - Tap Invites to see a list of pages that have invited you to follow them.
- 4. Scroll through the screen to see suggested pages.
- 5. Tap on "Like" if you wish to follow the page.

If you do not see a page listed, you can search for them.

- 6. Tap on the search icon  $\ \$  at the top of your news feed.
- 7. Type the name of the organization you want to connect with.
- 8. Tap on the name in the results list.
- 9. Tap on the profile picture to view the page and confirm its identity.
- 10. Tap the like icon rightarrow to follow the page.

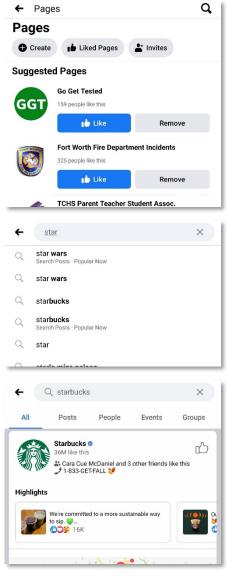


Figure 16: Find and follow pages

# 5. Interact publicly with others on Facebook

Facebook is the "public" part of the Facebook/Messenger duo. In other words, most of what you do on Facebook will be viewable by at least some people. You can, however, set up privacy levels (see section 2.2) so that only people you choose can see specific things. This section will describe how to navigate other profiles and pages, describe the News Feed, and walk you through posting your own statuses and reacting to others' statuses.

The News Feed is the "home page" for Facebook. When you open the app, you will be on your news feed. This is where you will see status updates, photos, videos, and activity from your Friends and Pages. Navigating the news feed may seem overwhelming at first until you learn its format.

#### 5.1 Navigate your news feed

Your news feed has a stationary header that is always visible, even when scrolling. You can use the icons in the header to navigate Facebook.

Q	Search	Search for people, pages, and specific keywords	facebook Q O					
		specific keywords		6	۲	0	0	Ξ
0	Messenger	Send private messages (see section 6.1)	Fig	Figure 17: Navigate your news feed				eed
$\widehat{\mathbf{G}}$	Home	Return to your news feed						
60	Friends	See your friends' activity and manage your friends list						
	Groups	See your groups' activity and manage your groups (advanced topic not covered)						
0	Profile	See and manage your profile						
\$	Notifications	See and manage your Facebook notifications						
$\equiv$	Menu	Access the main menu						

### 5.2 Post a status update

Status updates are your way of telling your friends what you are doing, where you are going or have been, or anything you want them to know.

- 1. In either the news feed or your profile, locate and tap in the "What's on your mind?" box.
- 2. Type your status update.
- 3. Tap on a background color thumbnail to choose a background image, if desired.
- 4. Tap "add to your post" for additional post options:
  - Add photo or video.
  - Tag friends: include your friends in your post.
  - Feeling/Activity: add your mood to the post.
  - Check-In: add your location to the post.
- Confirm your privacy level.
   Post privacy levels always default to the last-used setting. Check your privacy for each post you make!
- 6. Tap POST to publish your status.

Your status update will now appear on your profile page and in your friends' news feeds.



Figure 18: Post a status update

### 5.3 Interact with another's status

You can interact with your friends and the pages you follow by reacting to them, commenting on them, or sharing them (depending on privacy settings).

#### Like/React

Touch and hold the "Like" button.
 A pop-up box will open with reaction emojis:

Like | Love | Care | Laughing | Wow! | Sad | Angry

2. Tap the reaction emoji of your choice.

#### Comment

- 1. Tap the "Comment" button.
- 2. Tap on the "Write a comment..." box and type your comment.
- 3. Choose add-ons by tapping on the camera, GIF, or smileys icons (see section 5.2 for more information).
- 4. Tap the submit icon  $\triangleright$  to publish the comment.

#### Share

- 1. Tap the "Share" button.
- 2. Tap on the "Say something about this..." box and type your comment.
- 3. Confirm your privacy level.
- 4. Tap the "Share Now" button to publish the shared post on your profile and in your friends' news feeds.

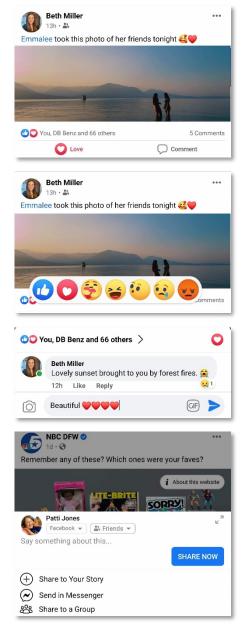


Figure 19: Interact with another's status

### 6. Interact privately with others on Messenger

Messenger is the "private" part of the Facebook/Messenger duo. In Messenger, you can communicate one-on-one with another person or page without an audience. This section will describe how to send and receive private messages, and how to use Messenger's phone and video calling feature.

### 6.1 Write a private message

Use Messenger to chat privately with a friend or contact. Your conversations are only seen by the chat participants.

- On your phone, locate and tap the Messenger app icon
   to open it.
- 2. Tap on the friend's name that you want to message.
- 3. Tap the text box and type your message.
- 4. Tap the submit icon  $\geq$  to send the message.

	Chats O i						
9	Search						
	Beth Miller You: Hi Beth. Your mom said you're a · 5:20 PM						
9	Cara Cue McDaniel NEW You are now connected on Messenger Sat						
No.	Karla Oalbart Baadaa (1999)						
←	S 🖬 🙃						
Beth Miller							
	You're friends on Facebook						
Registered Nurse (RN) at CHI Franciscan and Certified Child Passenger Safety Technician at SafeKids							
	Studied at WSU College of Nursing Lives in Silverdale, Washington						
	Hi Beth. Your mom said you're a nurse now! That is so exciting! I sprained my ankle when I was a kid in Springville and the nurse who took care o						
←							
	5:20 PM						
Hi Beth. Your mom said you're a nurse now! That is so exciting! I sprained my ankle when I was a kid in Springville and the nurse who took care of me was very nice. I hope your patients remember you in 50 years. Love, Patti.							
:: (	🖸 🖾 🞍 🗛 🛛 🙂 🔥						

Figure 20: Write a private message

### 6.2 Receive a private message

There are two ways to know if you have received a private message.

#### Notification

- 1. Open the notification panel on your phone.
- 2. Tap on the notification to go directly to the message.

#### Chat Head

3. Tap on the chat bubble to go directly to the message.



Figure 21: Receive a private message

### 6.3 Check your message requests

When people you do not know or are not connected to send you a private message, it may be delivered to your Message Requests folder instead of your inbox. You will not receive a notification, so it is wide to check your message requests folder periodically.

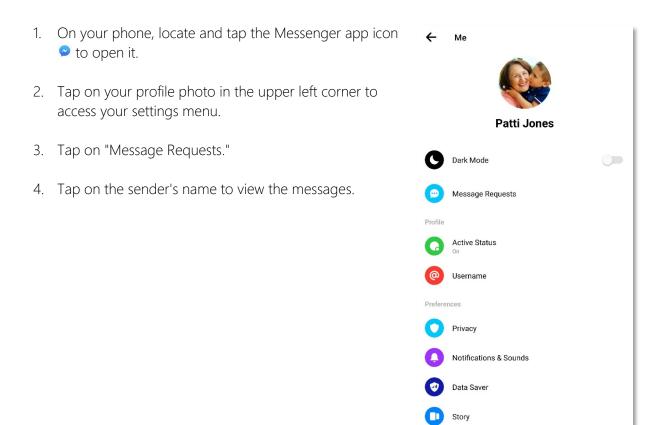


Figure 22: Check your message requests

### 6.4 Make a phone or video call

Both parties must have a video-enabled phone to use the video call feature.

- On your phone, locate and tap the Messenger app icon
   to open it.
- 2. Tap on the friend's name that you want to call.
- 3. Tap the phone icon **S** to make a voice call or tap on the camera icon **S** to make a video call.
- 4. Tap the end call icon to end the audio or video call when you are finished.

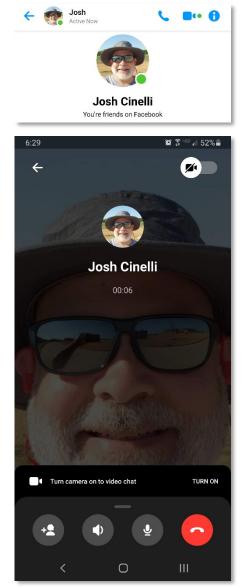


Figure 23: Make a phone or video call

### 6.5 Receive a phone or video call

Your phone will pop up with a notification for an incoming audio or video call.

- 1. Tap the Answer icon S to answer the phone call or tap the Decline icon to ignore the phone call.
- 2. Tap the camera icon **e** during the call to turn the video camera on or off.
- 3. Tap the end call icon **a** to end the audio or video call when you are finished.



Figure 24: Receive a phone or video call

# Conclusion

After reading this guide, you should have a robust Facebook profile and a basic understanding of how to navigate and use both Facebook and Messenger. I walked you through creating an account, choosing your privacy settings, setting up your profile, connecting with friends and following pages, and interacting publicly and privately with others.

Once you feel secure in your use of Facebook and Messenger, I encourage you to learn more about the apps and the more advanced things you can do with them:

- Groups—Virtual meeting places for people with similar interests.
- Marketplace—Online yard sales and shopping.
- Videos—Watch recommended videos.
- News—Stay up-to-date on local and world events.
- Events—Local events happening near you.
- Jobs—Local and national job listings.
- Gaming—Play online games right in Facebook.
- Dating—Facebook's dating center.
- Memories—Yearly reminders of your past posts and milestones.
- Saved items—Save a post or an article to read later.

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#### Overall Satisfaction with this guide

	Very Satisfied	Satisfied	Neutral	Unsatisfied	Very Unsatisfied
Content					
included					
Clarity of					
instructions					
Thoroughness					
Thoroughness of instructions					

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